

Blast Blenders, Inc.
4525 Benders Blvd.
Phoenix, Arizona 45043
June 17, 2013

Bob Garcia
600 Hillside Dr.
Santa Fe, NM 87056

Subject: Blast Blender, model 240T

Dear Mr. Garcia:

Thank you for your painting of Houdini and we give you our condolences. Although we feel for your loss, we are incapable of repairing or replacing your blender, but we have enclosed a coupon for 20 percent off the price of any of Blast Blenders products.

You must be wondering why we are unable to repair or replace your blender. The reason is that using the blender for purposes other than blending food or consumable liquids is a violation of the warranty. Using our blenders for other purposes could risk the health and safety of our consumers. Because the health and safety of our consumers is a one of our top priorities, we advise you to discontinue using our products for reasons other than its original purpose.

Sincerely,

Jessica Stewart
Customer Service Manager

Enclosure: Coupon